External and Internal Issues Relevant to The Organisation

Occupational Health and Safety conditions that can either affect the organisation’s purpose, or be affected by its Occupational Health and Safety.

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| --- | --- | --- | --- | --- | --- |
| **Types of interested parties:** | **Possible needs and expectations:** | **Present Status** | **How it affects the organisation’s purpose ?** | **How is it affected by organisation’s Occupational Health and Safety ?** | **How to capture key issues:** |
| Employees and contractors | Shared culture, attitudes and job security |  |  |  | Employee meetings, consultation and feedback |
| Clients and customers | Competitive pricing, reliability and value |  |  |  | Client/customer reviews and relationship management/customer feedback |
| Suppliers | Beneficial supplier-client relationships |  |  |  | Supplier reviews and relationship management |
| Unions and worker representatives | Representation and cooperation |  |  |  | Consultation and feedback on employment and safety issues |
| Regulators | Compliance and reporting |  |  |  | Critical product specification issues and conformity |
| Shareholders | Profitability and growth |  |  |  | Consultation and engagement exercises to identify concerns |
| Neighbors and communities | Social responsibility and engagement |  |  |  | Consultation and engagement exercises to identify environmental concerns |
| Local Authorities and Government | Consultation and information |  |  |  | Engagement with planning and development issues |

External circumstances

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| --- | --- | --- | --- | --- |
| **Issue Type** | **Issue Details** | | | |
| **International Level** | **National Level** | **Regional Level** | **Local Level** |
| Cultural |  |  |  |  |
| Social |  |  |  |  |
| Political |  |  |  |  |
| Legal |  |  |  |  |
| Regulatory |  |  |  |  |
| Financial |  |  |  |  |
| Technological |  |  |  |  |
| Economic |  |  |  |  |
| Natural |  |  |  |  |
| Competitive |  |  |  |  |

Internal characteristics or conditions of the organisation

|  |  |
| --- | --- |
| **Issue Type** | **Issue Details** |
| Organisation’s activities |  |
| Products and  Services |  |
| Strategic direction |  |
| Culture |  |
| Capabilities  (e.g. People, knowledge, processes, systems) |  |

Needs and expectations of interested parties relevant to the OHSMS

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| --- | --- | --- |
| **Interested Parties / Stakeholders** | **Needs** | **Expectations** |
| Customers |  |  |
| Communities |  |  |
| Suppliers |  |  |
| Regulators |  |  |
| Non-governmental organizations |  |  |
| Investors |  |  |
| Employees |  |  |